



Document Number: FORM 72-03-06

Document Title: **Military Impression Guidelines for Civilian Audiologist**

Revision History

Rev Number	Rev Description	Rev Date	Effective Date
A	Initial Release	07/23/2008	07/23/2008
B	Updated Information, changed title	4/01/2010	6/4/2010

Approvals

Name	Title	Signature
David Stanton	Military Business Manager	
Tierra Martinez	Military Product Specialist	

1 Purpose

To define the company's methodology to ensure that an effective Military Impression Guidelines for Civilian Audiologist form is established and maintained in accordance with the ISO 9001:2000 guidelines.

2 Scope

This form is used to communicate to civilian audiologist the proper technique for taking impressions for military personal. Format of individual Military Impression Guidelines for Civilian Audiologists may be modified as needed.

3 References

- QM 422 Quality Manual
- SP 423-01 ISO Documentation Process
- FORM 72-03-14 Military Earpiece Order Form



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Thank you for your interest in making the special impressions needed for Westone's ACCES® earpieces. In order to properly manufacture ACCES, and to allow optimum fit and performance, Westone Laboratories must receive impressions that adhere to the following quality requirements:

- Impressions must be taken using a Silicone impression material
- Impressions must be made with a closed jaw
- Impressions must be deep; the second bend must be visible on the impression
- Impressions must fill all retentive features and be free of voids
- Impressions must include extra material on the outside of the ear to fully show all detail in the outer ridges of the helix, concha rim, heel, tragus and crus

If there are any questions regarding the impression taking technique, please contact a Westone Staff Audiologist for further explanation at 800-525-5071.

Please have the Military Earpiece Order Form complete and include with each individual set of impressions for identification purposes. Impressions may then be returned to the customer for shipping to Westone Laboratories.

Shipping Address:
Westone Laboratories
Attn: Military Products
2235 Executive Circle
Colorado Springs, CO 80906
719-540-9333