

Subject: ACCES

Sent: Tuesday, March 17, 2015 10:23:44 AM

Subject: RE: Charleston AFB - attached ACCES STF (C130) & AFRL attenuation testing
Perfect, thanks again. So you know, I approved ACCES use here at Charleston.

Hello,

My name is Joel Harris. I am an F-16 pilot and I fly with the ACCES earphone system and **I love it**. I also have custom fit earphones for my IPOD. They are the same conformal fit as the ACCES system but have 2 wires that eventually go into one universal plug. Today the Left earpiece stopped working. I suspect a broken wire. How can I get this fixed and also I would like to order another set how do I go about that.

Joel Harris

Joel "Gus" Harris
Instructor Pilot, F-16 Simulator Instructor
Global Aerospace Logistics, LLC
PO Box 128628
Abu Dhabi, United Arab Emirates

I am a B-52 pilot and love my ACCES system. I would like to be able to purchase the Wingman Stereo Cable set as I am also a musician in my spare time

Bryce K. Blunck, Capt, USAF

ASOC Flight Commander

Fighter Duty Officer

25th Air Support Operations Squadron

Wheeler Army Airfield, Hawai'i

Dear Alisha.

I hope you are doing great. Today i used my ACCES. And its working perfectly. I love it.

I just wanted to thank you for everything :)

Take care

Note: expect some of my friend will contact you to get thier own ACCES

Faisal Al-Barrak

Customer Service Dept.

I have been using ACCES ear pieces for the past 2 years and LOVE THEM! I hear so much better while using your product. I flew without the ACCES one day and hated it, they really make a significant difference to me. Thanks for your time.

VR - TAB

Nik "TAB" Stathopoulos, Maj, USAF

337 Test & Evaluation Sq

Alisha,

I recieved my order and they work great!

VR,

JONAH R. BROWN, Capt, USAF

44 FS/CCV

From one of our customers:

Also, I would like to say that I have been in aviation for 20 years, five of which I have been a pilot. These ear-plugs have made my flights so much more tolerable because I do not suffer from hot spots in my ears anymore, so for that I would like to thank the company for producing a great product.

Sincerely,

Paula Tucker

Alisha,

THANK YOU!

I got the replacement cable today...just in time for me to start flying some demanding and comm-intensive Forward Air Control/Close Air Support

flights. Your fantastic product will help me greatly...I can hear transmissions MUCH clearer than when I use foam earplugs. The first time

I wore the ACCES gear, I remember thinking "for the first time in 7 years, I can clearly hear my crew chief!"

The difference is so great that I wonder how we flew before ACCES. Please know your product has many fans in the pilot-world, and your

customer service is nothing less than outstanding. If you are able, passalong our thanks and appreciation to your co-workers. It **really does**

make a difference to us...and especially to me!

thank you for all you do for us,

Moe

Maj Tom Imrich

310th Fighter Squadron Assistant Director of Operations

Rachelle and Alisha,

On behalf of Aircrew Flight Equipment from the 52nd Operations Group, I just wanted to say a huge thanks for processing all of our ACCES earplug orders. We sincerely appreciate your flexibility with the ordering process and getting the products expedited to our pilots at Nellis. I apologize for our difficulties with our purchase cards and any frustrations that might have caused. Please know that your product truly makes a difference to our pilots and has the potential to significantly increase their lethality in combat. Our ability to communicate routinely makes the difference in supporting our brothers and sisters in arms on the ground. Again, thank you for your support. We look forward to working with you in the future.

Respectfully,

Maj Matt "Face" Glynn Aircrew Flight Equipment/SERE Flight Commander 52nd Operations Support Squadron

Re: Wingman Cable

From : Joe <joe.cole1@gmail.com>
Subject : Re: Wingman Cable
To : Alisha Helberg <alishah@westone.com>

Sat, Nov 19, 2016 06:28 PM

Alisha,

I received my wingman cable yesterday and made the extra trip to the squadron today to pick up my ACCES so I could try it out! I'm incredibly impressed with the product you guys have... it's simply amazing! Great quality sound and combined with the custom fit of the ACCES, it's hands-down the best headphone solution I've ever owned. Consider me a customer for life!

Hopefully sometime in the future I'll be able to afford one of the higher end custom fit earphones that Westone sells... I can't imagine what they sound like if this single driver set sounds this good!

Thanks, I'll be spreading the word, hopefully you might get another couple orders from my mates.

-Joe